

FIG. 1

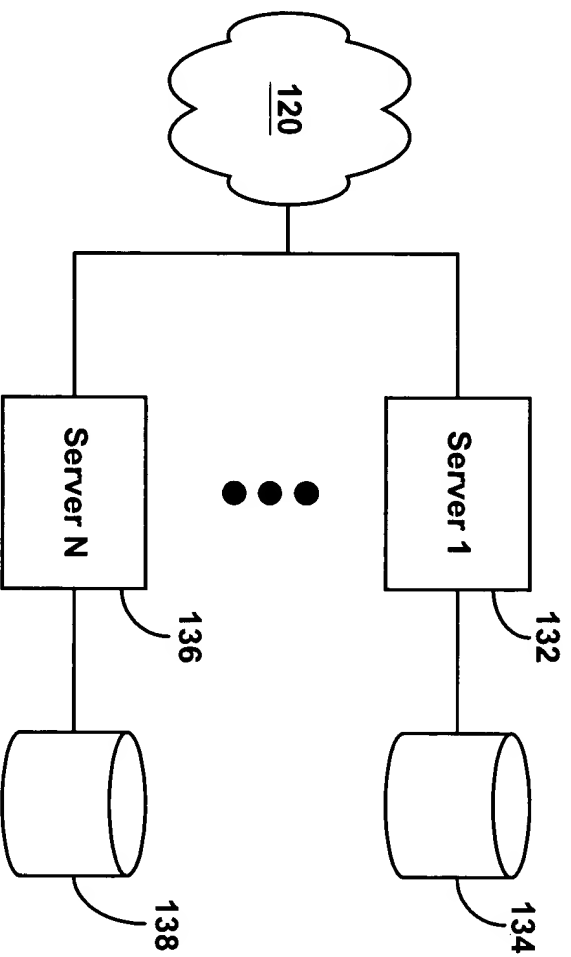


FIG. 2A

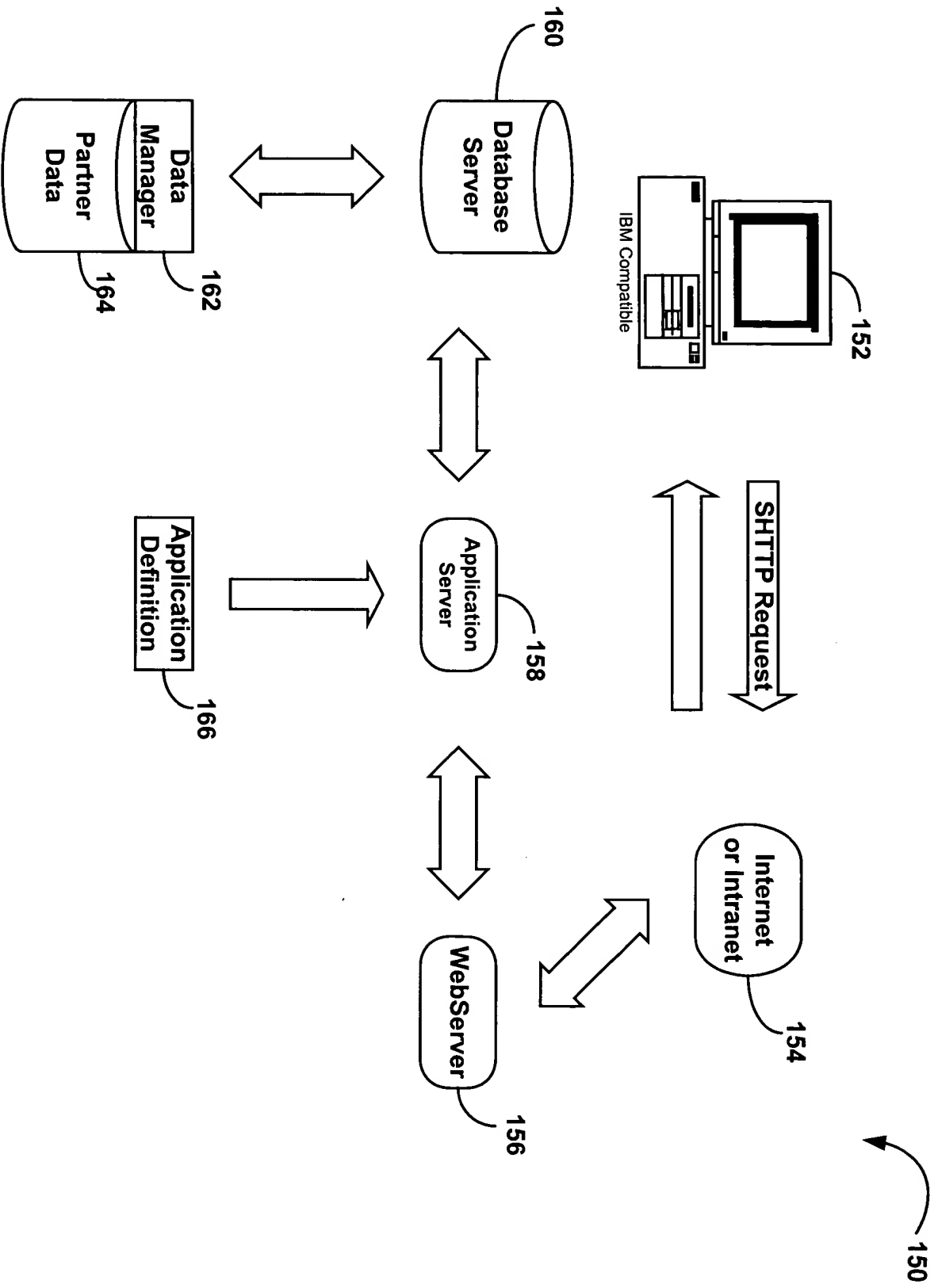


FIG. 2B

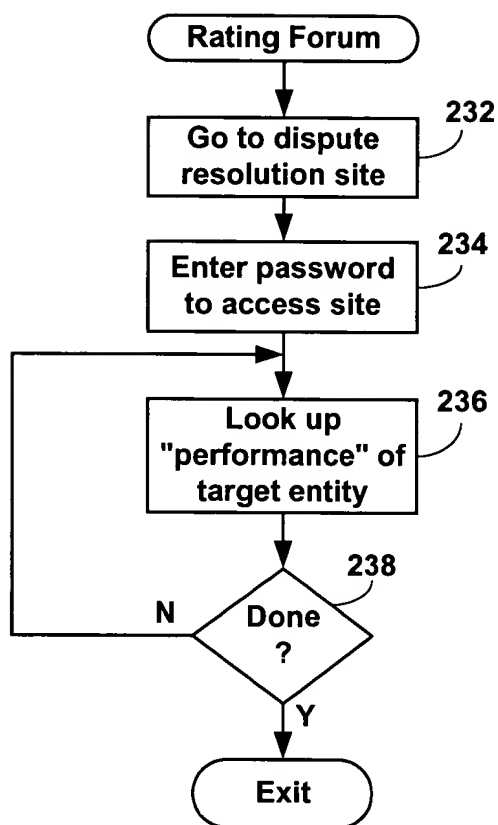


FIG. 3

SELLER REQUESTS COVERAGE - Story Board

12-17-99

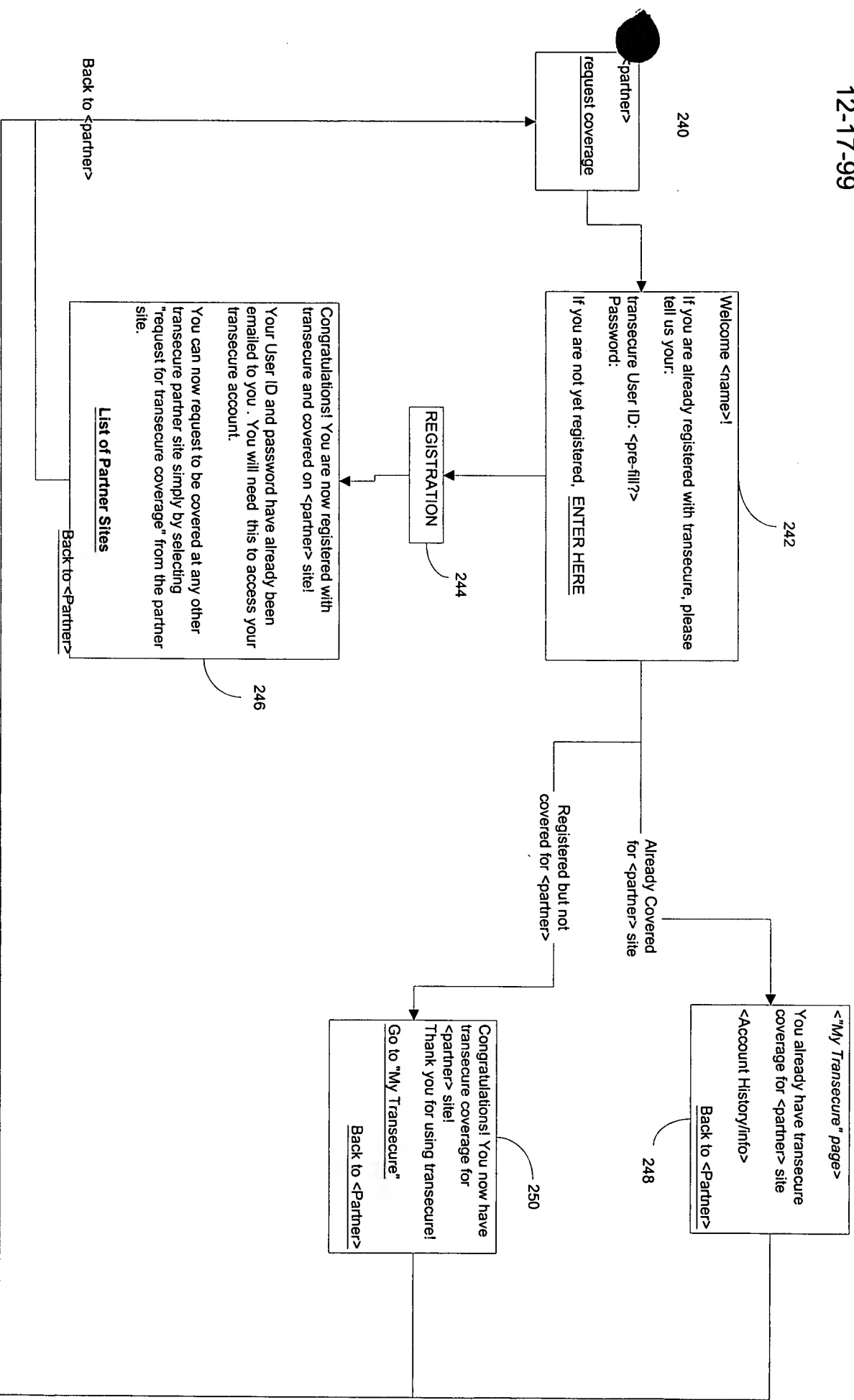


FIG. 4

09504459 : 034610

BUYER REGISTRATION - Story Board
12-17-99

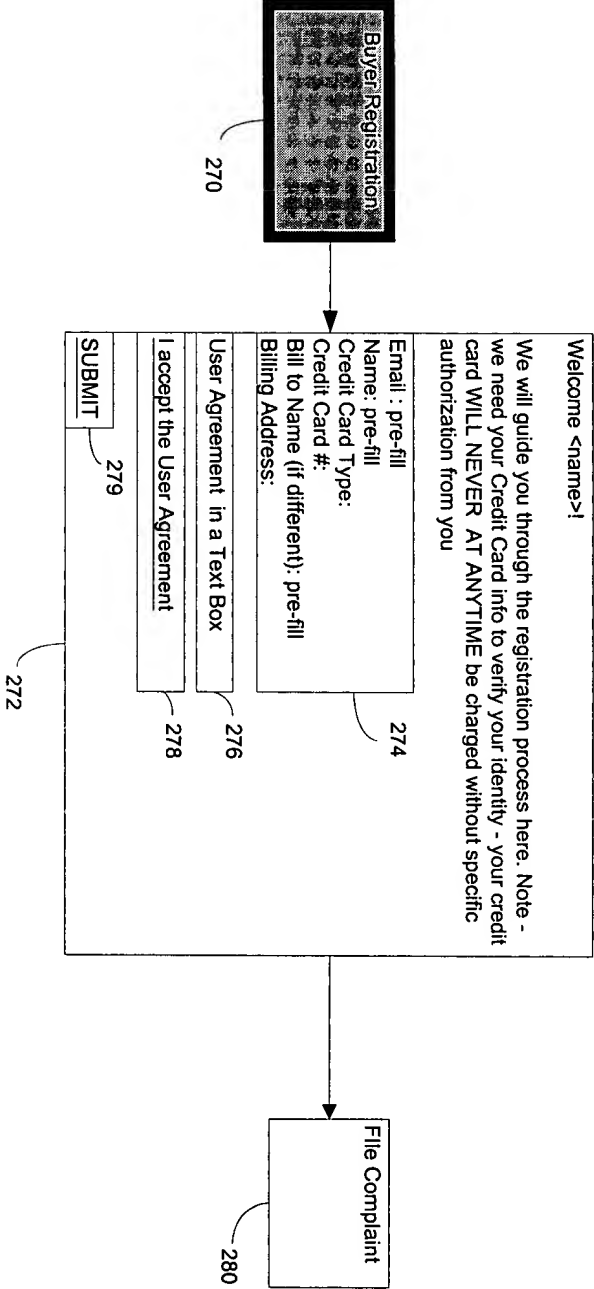
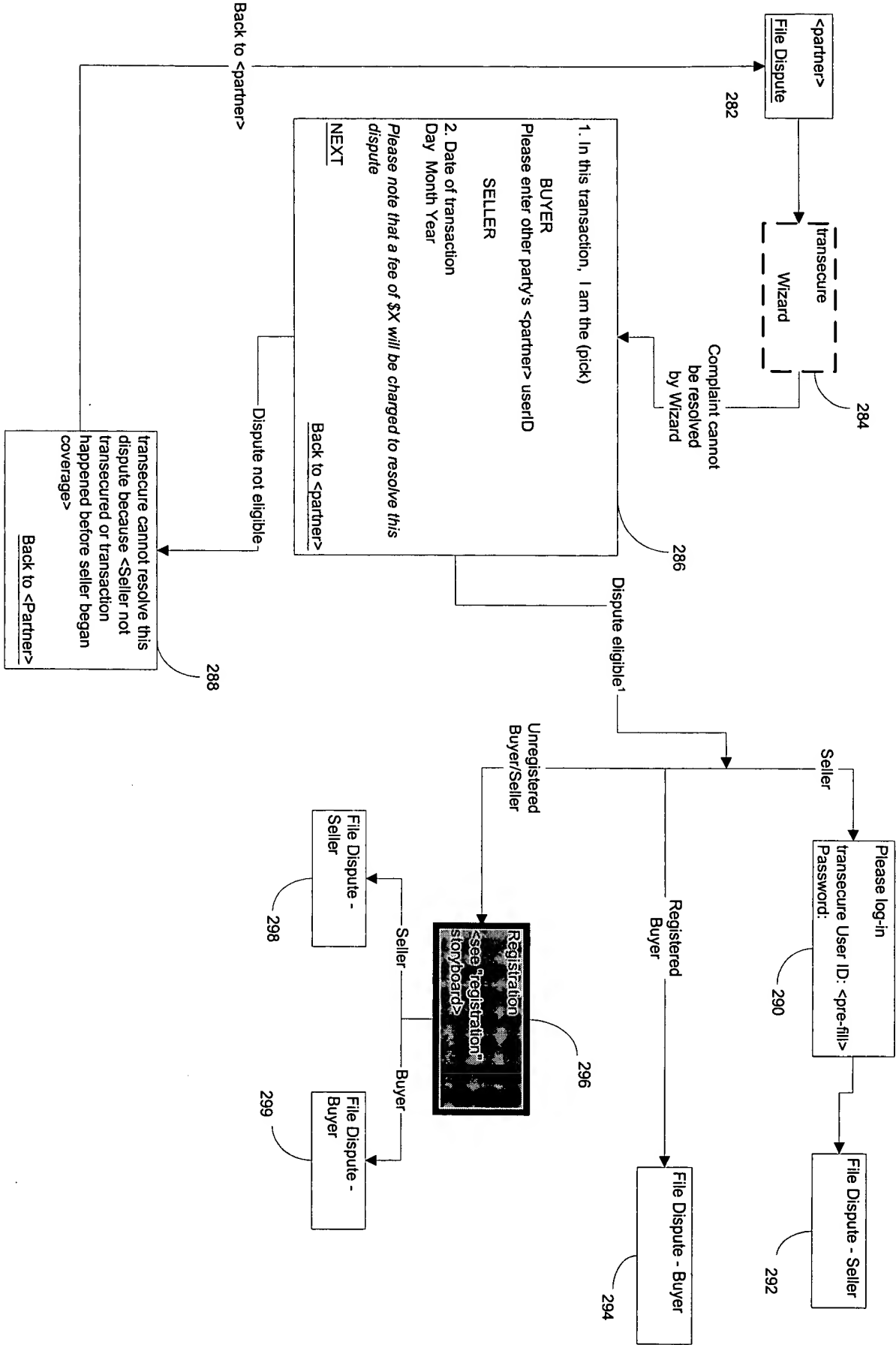


FIG. 5

09604459 10304600

Complaint Filing Pre-Screen - Storyboard

Draft 12-17-99



Functionality to be implemented in V2.0

Dispute eligible if seller registered with transecure and transaction occurred after seller began coverage

FIG. 6

ADR Case Lifecycle

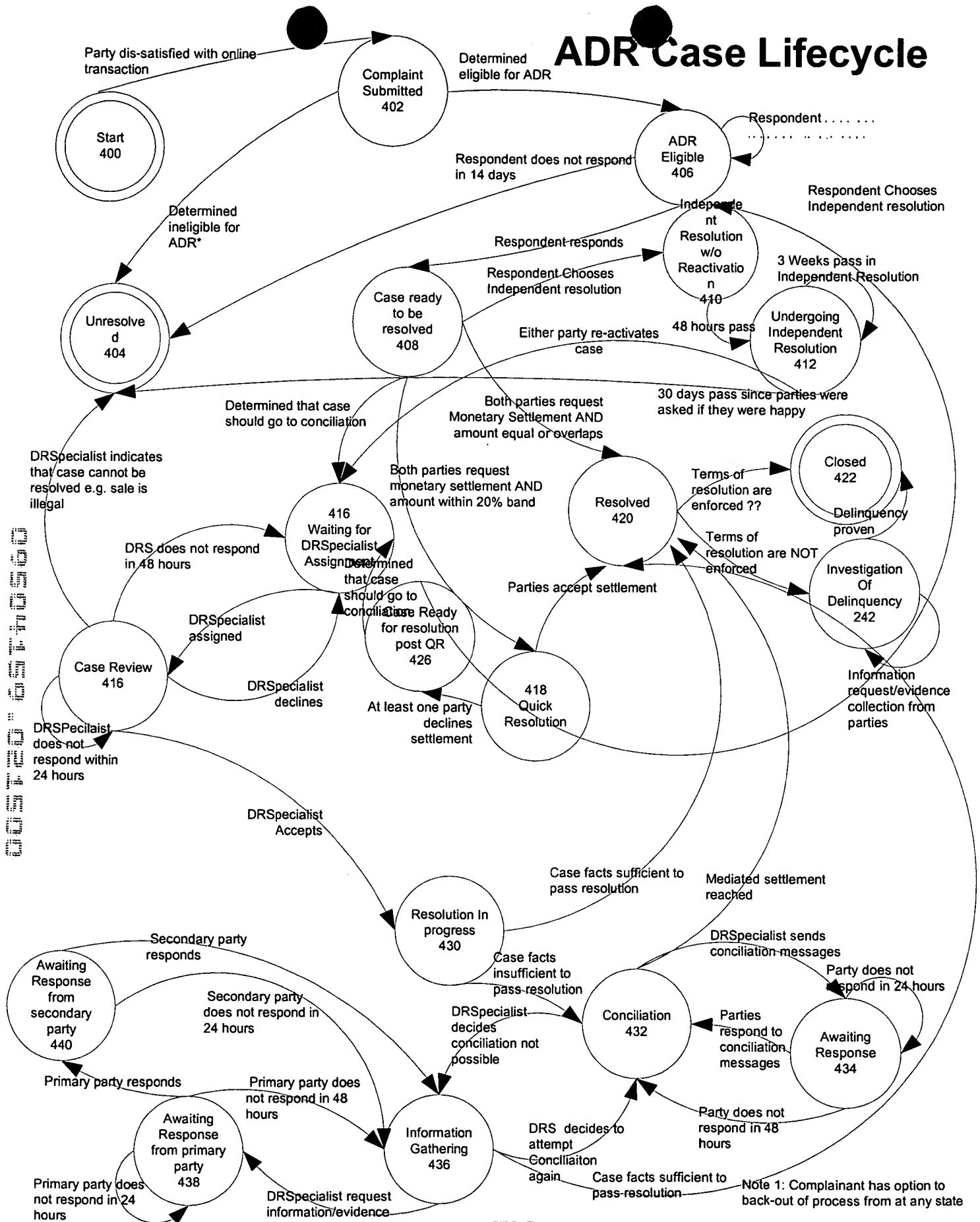


FIG. 7

005720-63710560

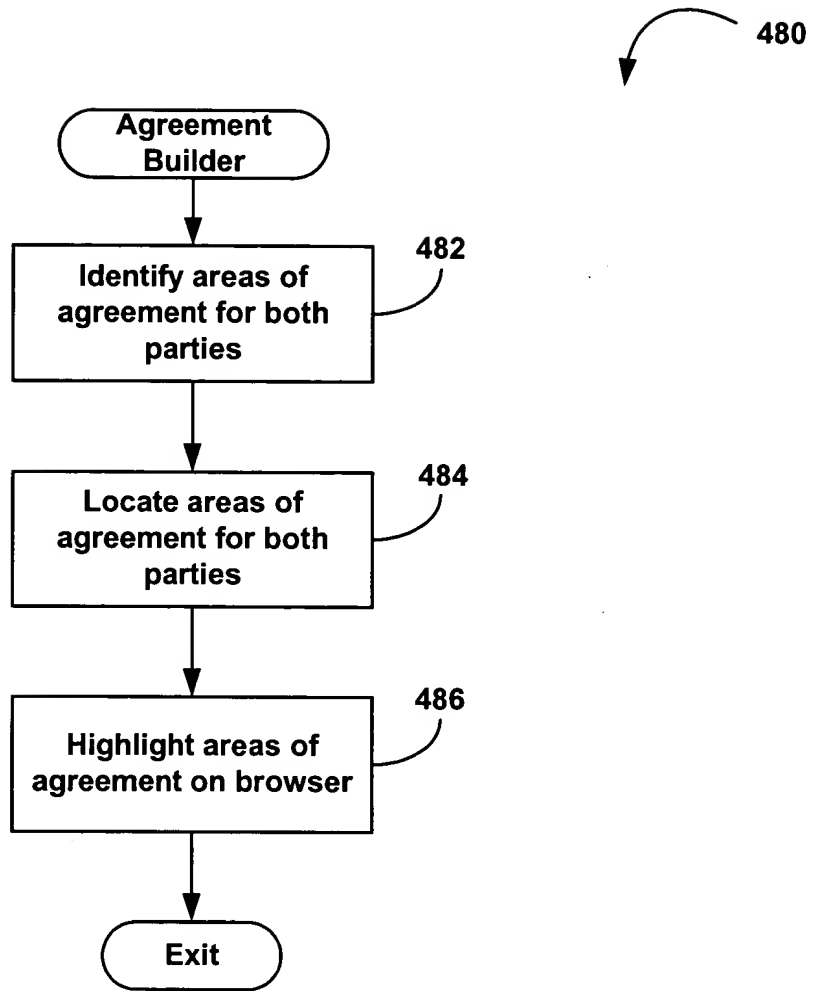


FIG. 8

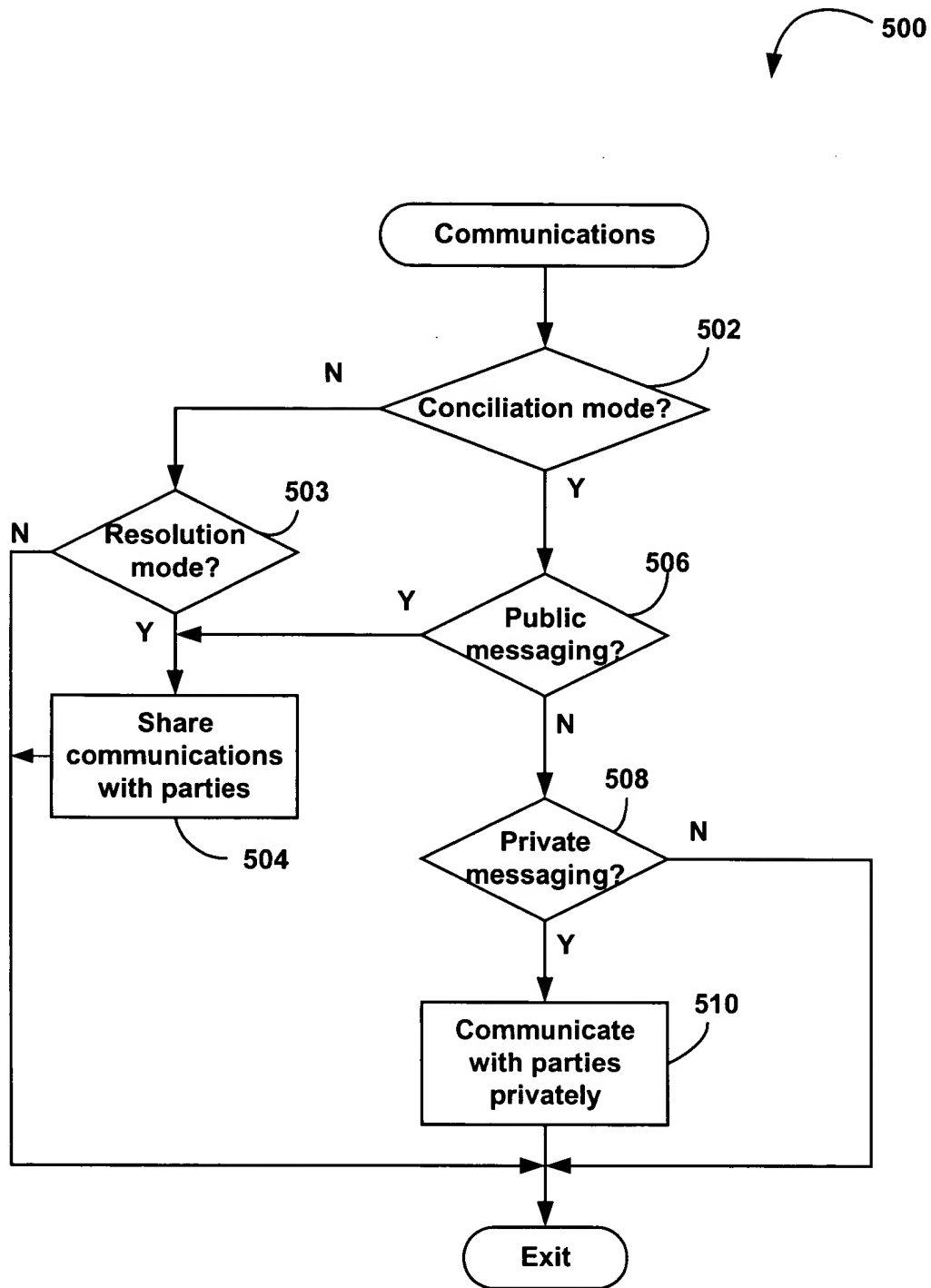


FIG. 9

003700-6370560

500

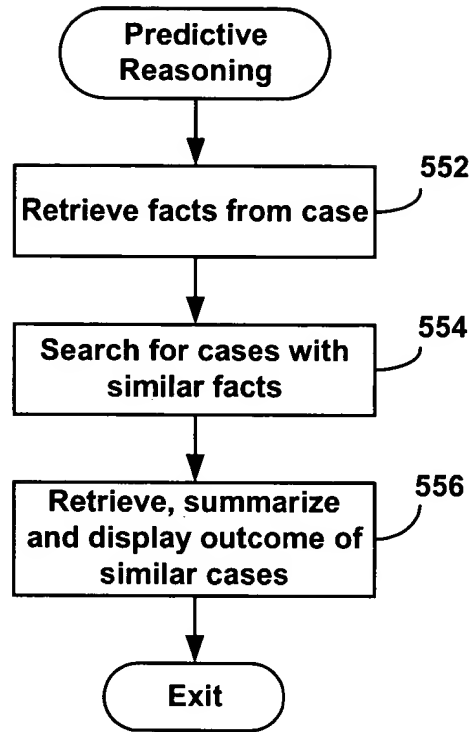


FIG. 10

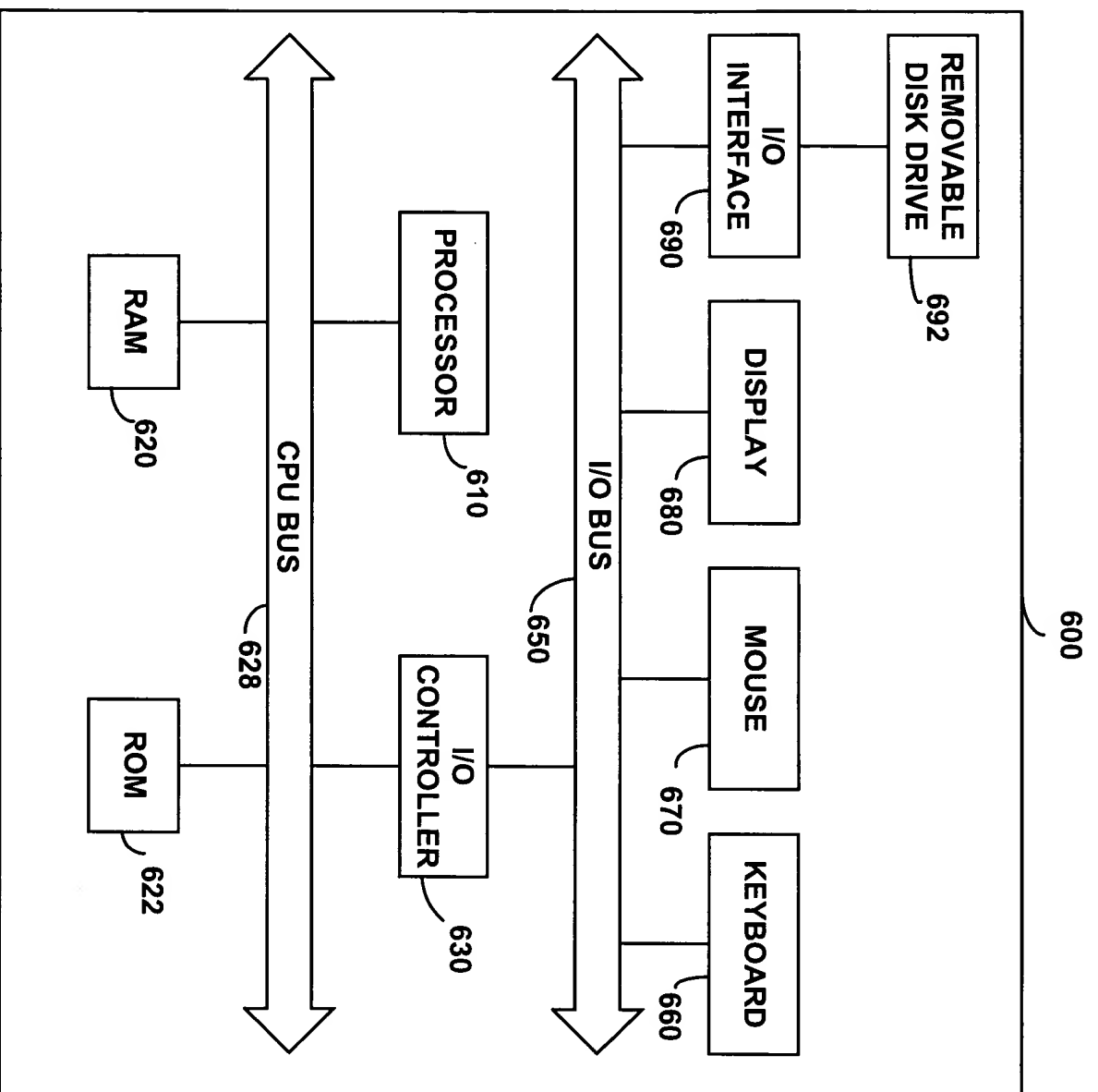


FIG. 11

09504469.024600